

BLUME® BROCHURE · 2026

# blume®

## Next-Level Patient Engagement

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Part of the RamSoft® ecosystem — delivering One Platform.  
AI-Powered. Total Interoperability

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# Empowering Patient Connection, Simplifying Front Desk Operations

OmegaAI®'s tiered licensing model is designed to fit a range of imaging and reporting needs. Each tier includes essential tools with the option to add advanced features as needed.

Imaging Accelerated isn't just our tagline—it's our commitment to delivering faster, more patient-centered care. RamSoft's® Blume® brings that promise to life by helping imaging providers streamline access, reduce administrative friction, and enhance patient trust.

More than a patient portal, Blume is a unified, cloud-based engagement platform for accessing studies, sharing reports, completing forms, and managing appointments—all from one intuitive interface. Whether you're a hospital, mobile mammography provider, or independent imaging center, Blume simplifies operations while giving patients the clarity and convenience they deserve.

Patients trust it. Staff rely on it. You'll believe in it.

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## Enhanced Patient Engagement & Satisfaction

**Empowered Patients:** Providing 24/7 access to health information fosters patient autonomy and engagement in their care. Based on your customizable workflows, patients can request an appointment, confirm, or cancel.

**Automated Front Desk:** Automated patient intake flows, using forms. Capture patient uploaded documents from Blume and see them in your RIS/PACS.

**Patient Retention:** Enhanced patient experience through convenient access and communication tools contributes to higher patient satisfaction rates.

# What Is Blume?

Blume is RamSoft’s patient engagement solution designed for modern imaging practices. It bridges the gap between patient access, operational efficiency, and compliant communication—offering two tiers of powerful solutions:

## Basic License

Blume Patient Portal

## Premium License

Blume Automated Front Desk

*Each tier is packed with tools to reduce administrative overhead, enhance patient satisfaction, and effortlessly meet regulatory requirements.*

1

Available in web, or smartphone apps

2

Low barrier to entry with use-based billing

3

Low barrier to entry with use-based billing

4

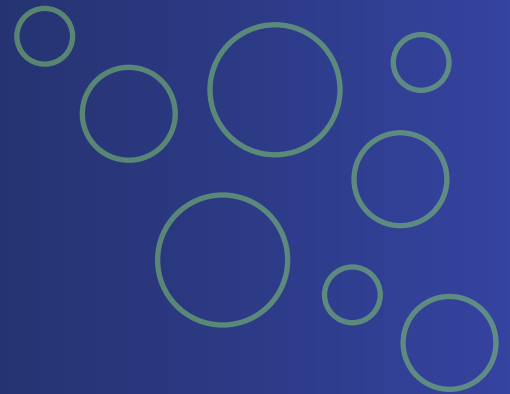
Future-ready with OmegaAI’s workflow engine

5

Seamless integration with PowerServer (cloud-based enterprise PACS suite) and OmegaAI® (cloud-native, zero-footprint RIS/PACS/VNA platform & solutions), or your RIS/PACS of choice – enabling One Platform connectivity with AI-Powered workflows and total interoperability.

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Each tier is packed with tools to reduce administrative overhead, enhance patient satisfaction, and effortlessly meet regulatory requirements.



# The Blume Difference

Blume empowers today's imaging practices to deliver faster, smarter (and more patient-centered!) care by connecting patients to their complete imaging journey—securely, clearly, and effortlessly.

## Comprehensive Medical Record Access

Centralizes current and historical images, reports, and documents—empowering faster, more informed patient-provider interactions.

## AI-Powered Report Explanations

Blume Assistant explains medical jargon in plain language—enhancing clarity, confidence, and patient understanding in real time.

## Family Account Management

Securely manage multiple family profiles from one account—ideal for pediatric care and aging patient support.

## Zero-Footprint Diagnostic Viewer

View diagnostic-quality images instantly in any browser—no downloads, no plugins, just seamless access anywhere.

## End-to-End Patient Journey

Blume supports the full imaging journey—self-scheduling, digital forms, instant results, and secure sharing—all in one place.

## Operational Efficiency and ROI

Cuts costs and admin workload by eliminating CDs, manual forms, and phone scheduling—freeing staff for higher-value tasks.

## Enhanced Security & Compliance

Built on secure, cloud-native infrastructure—fully compliant with HIPAA, HL7®, and the 21st Century Cures Act.

## Automated Appointment Reminders

Sends instant confirmations and reminders to reduce no-shows and free staff from manual follow-ups.

## Instant Result Availability

Delivers imaging results and reports instantly—eliminating delays and boosting satisfaction with faster, clearer patient communication.






KEY BENEFITS

# For Imaging Practices

-  Eliminate admin burden including CD-burning and shipping costs **01**
-  Streamline appointment intake and pre-visit communication, reducing no shows **02**
-  Simplify completion of study-related forms in advance via pre-appointment patient intake forms **03**
-  Meet The Cures Act (U.S.) and HIPAA/PIPEDA compliance **04**
-  Minimize IT complexity with cloud-native, zero-footprint architecture **05**
-  Fully integrable with PowerServer and OmegaAI as well as any existing PACS solutions **06**

KEY BENEFITS

# For Patients

-  **View, download, and share diagnostic images and reports online** 01
-  **Complete intake forms and self-register remotely** 02
-  **Receive appointment notifications and confirmations via email, SMS\* (\*Available in U.S. )** 03
-  **Access help and explanations via the built-in OpenAI-powered Blume Assistant** 04
-  **Manage profiles for themselves or family members securely** 05

# Key Features at a Glance



Image & report viewer (DICOM®, PDF formats)



Study sharing via secure web link with DOB verification



Web-based intake forms with custom fields and document uploads



Help Center + Self Sign-Up + Family Account Support



Self-scheduling\* portal for patients and referrers (no need to create Blume account)



Blume Assistant powered by OpenAI technology for medical explanations



Multi-channel appointment notifications and confirmations (Email, SMS\*, Blume app)

*\* Available in U.S. only*

*\*Patients can self-schedule with ordersets when booking appointments via Blume. Available for customers with Automated Front Desk license only.*

DICOM is the registered trademark of the National Electrical Manufacturers Association for its Standards publications relating to digital communications of medical information.

# Blume Licensing Matrix

Feature	Blume Patient Portal	Blume Automated Front Desk
Study/Doc Access	✓	✓
Study Share	✓	✓
Patient Forms	Add-on	Included
Patient SMS Messaging (US, Canada)	Add-on	Included
Self-Scheduling	Add-on	Included
Scheduling Portal	Not Available	Included
AI Order Processor	Not Available	Included

Built to integrate seamlessly within RamSoft's One Platform ecosystem

## Product Tiers

### Blume® Patient Portal

Give patients secure, on-demand access to their studies and reports—without burdening your staff.

Includes:

- Study & document access
- Study sharing with verification
- Patient-managed prior uploads
- Email notifications
- Add-ons: Forms, Notifications, Self-Scheduling

### Blume® Automated Front Desk

All the power of Blume Patient Portal—plus every add-on and intelligent automation.

Includes everything in Patient Portal, plus:

- Blume Forms (fully automated, customizable)
- Patient Notifications (SMS, Email, iMessage, WhatsApp)
- Blume Self-Scheduling (for patients and referring offices)
- AI Order Processor (Coming soon)

*One license. Every capability.*

LET'S TALK

# Ready to Accelerate Imaging and Patient Engagement?

Discover how Blume can transform your front desk operations and patient satisfaction.

Integrated within RamSoft's One Platform. AI-Powered. Total Interoperability

Request your FREE demo →

[ramsoft.com](https://ramsoft.com)

"We switched to Blume because it works seamlessly [within RamSoft's PowerServer]—it just made sense to stay on one platform."

Noelis Rivera, PACS Administrator San Francisco Imaging

TRUSTED WORLDWIDE

## A global imaging partner.

750+

INSTALLATIONS

22+

COUNTRIES

30+

YEARS IN IMAGING

RamSoft is a global leader in imaging IT. For more than 30 years, we've helped imaging centers, hospitals, and teleradiology practices transform their operations through automation, AI orchestration, and partnership.

# About RamSoft

After more than 30 years, RamSoft has become a global provider of innovative cloud-based radiology software solutions for imaging centers, radiology departments and teleradiology providers. PowerServer® is utilized by over 750 sites and thousands of customers worldwide, offers a flexible, scalable design enabling imaging operations of all sizes to leverage comprehensive cloud-based RIS (Radiology Information System)/PACS (Picture Archiving and Communication System) capabilities. RamSoft's latest offering, OmegaAI®, is a cloud-native, AI-driven platform delivering rapid, secure, and robust RIS and PACS capabilities that are completely zero footprint. Powered by Microsoft Azure, RamSoft's solutions provide the highest levels of security, HIPAA compliance, and protection against cybersecurity threats.

[View more about Blume](#)

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